



# QUALITY AND ENVIRONMENTAL POLICY

5th edition

Being aware of the need to ensure the service it provides to its clients, **PANELES AISLANTES PENINSULARES S.L.** guarantees their quality through the implementation of a Quality and Environmental Management System.

The system has been based on the model defined by the UNE-EN-ISO 9001:2015 and UNE-EN-ISO 14001:2015 Standards on Quality and Environmental Management, thus making sure the correct operation of the system, as well as compliance with the recommendations and requirements of the certifying bodies, standards, regulations, customer specifications and good manufacturing practices necessary in each case.

The main objective of this Quality and Environmental Management System is customer satisfaction and encompasses the following activities:

- **Production and distribution of sandwich panels with insulating core**
- **Production and distribution of cold room accessories for the enclosure of façades and industrial roofs**

The Management of **PANELES AISLANTES PENINSULARES S.L.** commits to providing the material and human resources that are necessary to provide the required level of service and to be able to achieve the following objectives:

- Promote the **continuous improvement of a Quality and Environmental Management System** making use of all the resources necessary to strengthen our bases and achieve our objectives.
- Commit to **complying with the applicable legal and regulatory requirements** in addition to the requirements of the **Quality Management System according to ISO 9001: 2015** and the requirements of the **Environmental Management System according to ISO 14001: 2015**.
- Achieve a **product** that conforms to the expectations of our customers and complies with the applicable regulations.
- **Involve staff to collaborate in the improvement of the system through continuous training in their respective areas.** At the same time, our people will continuously motivate themselves to carry out their tasks with the goal of reaching the highest degree of satisfaction for our customers.
- Commitment to considering the **risks and opportunities** that may affect the conformity of the process.
- Commitment to **protecting the environment and our surroundings**, through actions and measures aimed at preventing any type of contamination that could originate from operations due to our activity.

The Quality and Environment Policy is shared with the whole staff through training seminars and by placing a controlled copy on the notice board of PANELES AISLANTES PENINSULARES S.L. In this way, PANELES AISLANTES PENINSULARES S.L. ensures that the Quality and Environment Policy is understood by all company personnel. Likewise, it is available to all interested parties.

PANELES AISLANTES PENINSULARES S.L.  
Emilio Ruiz Álvarez

May 3rd, 2021

A handwritten signature in blue ink, appearing to read 'Emilio Ruiz Álvarez', is written over a large, stylized blue scribble that resembles a signature or a mark.